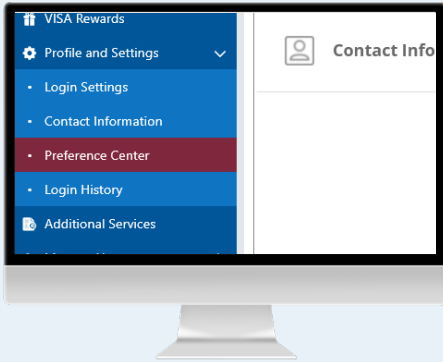


USING MSGCU'S ONLINE AND MOBILE BANKING

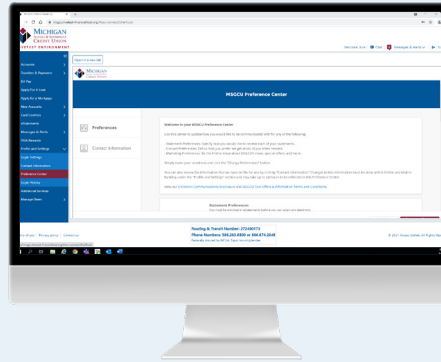
Preference Center

DESKTOP INSTRUCTIONS



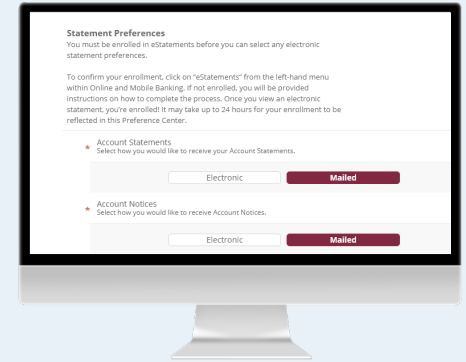
Select Preference Center from the Profile and Settings menu

Log in. In the blue menu on the left, scroll to Profile and Settings and click *Preference Center* from the drop down



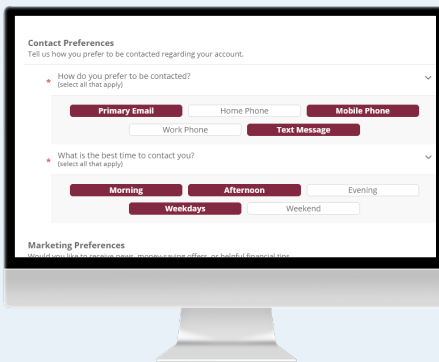
View available preferences

You can customize options for statement deliveries, contact preferences, and marketing opt-ins.



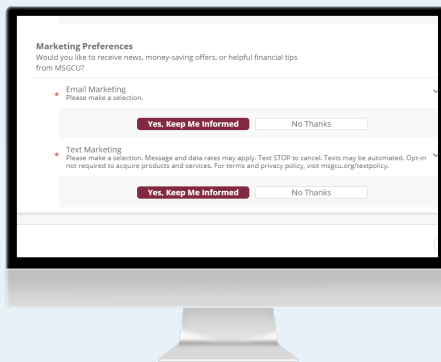
Update statement preferences

Pick paper or electronic for each statement type. To receive any electronic versions, you must first be enrolled in eStatements (see enrollment instructions below). Select your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.



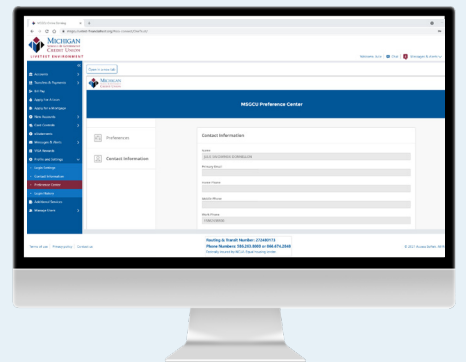
Update contact preferences

Tell us how you prefer to be contacted regarding your account. Select all of your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.



Update marketing preferences

MSGCU offers many ways to receive news, money-saving offers, or helpful financial tips. Select which methods you would like to receive (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.



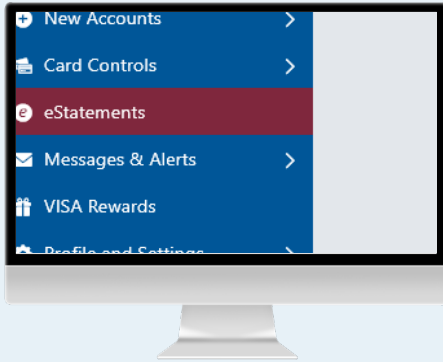
View contact information

Within the Preference Center, you can click *Contact Information* to view what we have on file for you. Changes must be made in Online Banking. To update your contact information, Select Profile and Settings from the left-hand menu, then click on *Contact information* from the drop down menu.

Learn more at msgcu.org/preferencecenter.

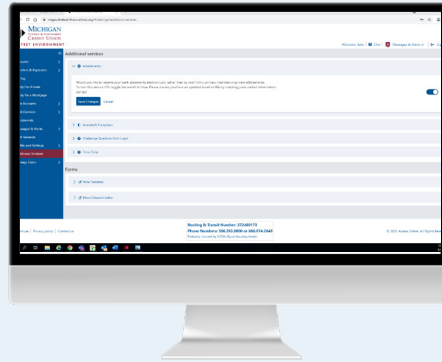
Preference Center

DESKTOP INSTRUCTIONS



Enroll in eStatements (if needed)

Select *eStatements* from the left-hand menu. If you are taken to your eStatement portal and can view a document, you are enrolled. If not, you will be asked to visit *Additional Services*.



Enroll in eStatements Cont. (if needed)

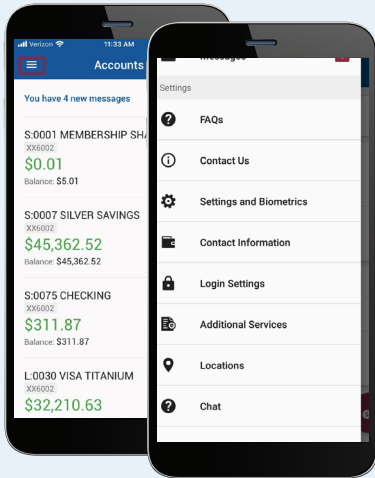
Click *Additional Services* from the left-hand menu and, under the eStatements section, select the toggle until it turns blue.



Enroll in eStatements Cont. (if needed)

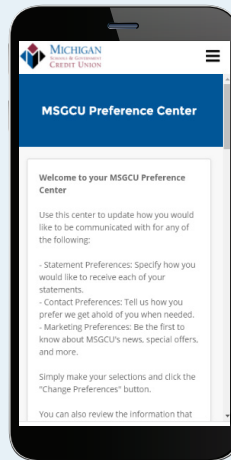
Select *eStatements* from the left-hand menu. You will be asked to enter a PIN. Once completed, you will be taken to your eStatement portal. Once you can view a document, you are enrolled.

MOBILE INSTRUCTIONS



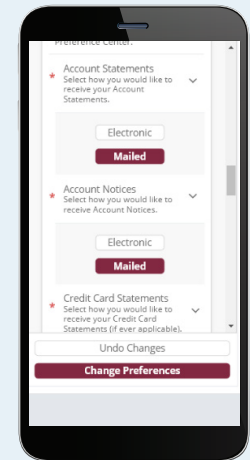
Log in, then select *Preference Center* from the navigation menu.

Log in. Then select the menu in the top left portion of the screen. Scroll down to *Preference Center*.



View available preferences

You can customize options for statement deliveries, contact preferences, and marketing opt-ins.



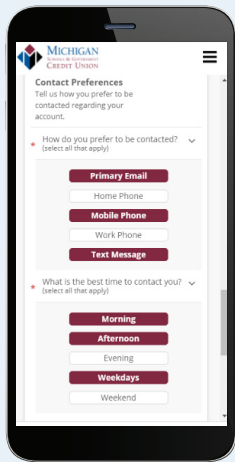
Update statement preferences

Pick paper or electronic for each statement type. To receive any electronic versions, you must first be enrolled in eStatements (see enrollment instructions below). Select your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.

Learn more at msgcu.org/preferencecenter.

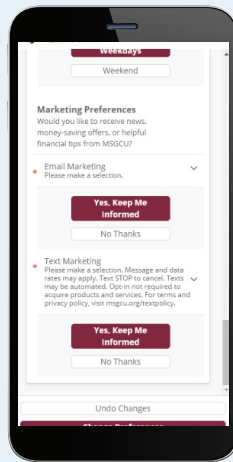
Preference Center

MOBILE INSTRUCTIONS



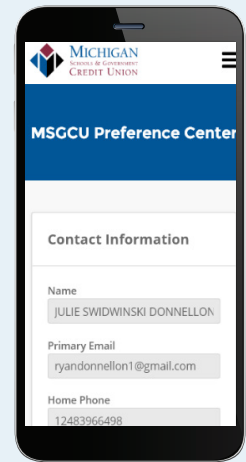
Update contact preferences

Tell us how you prefer to be contacted regarding your account. Select all of your desired preferences (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.



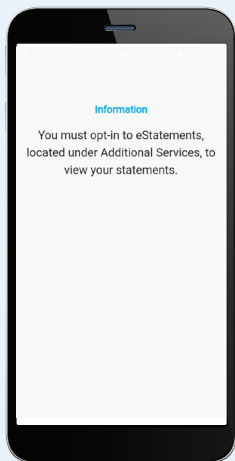
Update marketing preferences

MSGCU offers many ways to receive news, money-saving offers, or helpful financial tips. Select which methods you would like to receive (highlight them in burgundy) and click *Change Preferences* at the bottom of the screen.



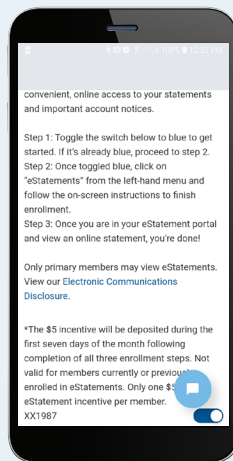
View contact information

Within the Preference Center, you can click Contact Information to view what we have on file for you. To change your contact information, Select Profile and Settings from the left-hand menu, then click on Contact information from the drop down menu.



Enroll in eStatements (if needed)

Select *eStatements* from the left-hand menu. If you are taken to your eStatement portal and can view a document, you are enrolled. If not, you will be asked to visit *Additional Services*.



Enroll in eStatements Cont. (if needed)

Under the eStatements section on the Additional Services page, select the toggle until it turns blue.



Enroll in eStatements Cont. (if needed)

Select *eStatements* from the left-hand menu. You will be asked to enter a PIN. Once completed, you will be taken to your eStatement portal. Once you can view a document, you are enrolled.

Learn more at msgcu.org/preferencecenter